



Child Development Home Complaint

Name of Provider Chris Farrell	County Linn	
Care Address 654 34th St. SE.	City Cedar Rapids	Zip Code 52403
Mailing Address Same as above	City	Zip Code
Phone 319 202 – 4990	Email	

Date of Complaint: March 6, 2015

Date of Visit: March 13, 2015

- ☐ Scheduled ☒ Unannounced ☐ N/A
☐ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found
☐ N/A

RECOMMENDATION FOR REGISTRATION:

- ☐ NO CHANGES to registration status recommended
☐ REVOCATION of Registration

CATEGORY OF CARE:

- ☐ Category A
☒ Category B
☐ Category C (with no co-provider)
☐ Category C (with co-provider)
-

Summary of Complaint:

DHS received a complaint about supervision, due to a toddler receiving 2 different injuries, and biting another child, all in a 3 week period. According to the complaint, the toddler bit another child, the toddler had a large bump on the forehead, and the toddler fell down the steps resulting in injuries to the face.

Rule Basis and Findings of Complaints:

110.5(1)g Safety barriers are at stairways and doors as needed.

110.5(1)w Injury report forms are maintained for any injury requiring first aid or medical care. The forms are completed on the date of occurrence, shared with parents and copies are in the child's file.

110.5(9)a Gives careful supervision at all times.

110.5(8)j Injury report forms to document injuries requiring first aid or medical care

Provider had an incident report which she shared

After the incident the child stayed another week

Resolution and Action Required:

Unannounced home visit was conducted at the provider's home on 3/13/15 around 3:00 by DHS workers, Lisa Wesbrook and Cheryl Sytsma-Sellner. The provider stated on the day of the stairs incident, two of her children came in when others were going out the gate. There was a lot of chaos going on and she was at the gate talking to another parent and school age children, who were getting ready to go to school. At that time the toddler snuck past them all and went down the basement steps. The child fell down the last 4 carpeted steps and had 2 red marks on the face for less than an hour. No other concerns were noted. The provider completed an incident report and told the parent about it at pick up.

The provider also stated she would make some changes which includes the new rule that no children will now touch the gate. She has told the children and all parents. Provider added a sign to her gate telling the children to no longer touch the gate and on the flip side reminding the parents to close the gates when they come and go. In the past she would always tell the children, to let her be the one to operate the gate. The provider said she will also use the gate in the day care room side to keep them from coming out of that room.

The same toddler had bitten an 11 month old child. We discussed the level of supervision being provided if the one child could bite another child. The provider stated all of the preschool children were playing on the floor and the toddler reached over and bit the 11 month old child. The provider said she was right there on the floor with all of the children when this occurred. The provider shared that the mother of the 11 month old was also present as she was in the process of dropping her child off. The provider said they were in the day care room and there were 3 or 4 children present at that time. The provider said she told the mother about it that night. The mother responded with: "oh no, I did not think he would bite anyone else. He bites me but I did not think he would bite anyone else". The provider did not know he was a biter as the family never told her this and the child had not been in her program for more than a month.

There was another incident when the mom called about 45 minutes after they left the daycare, told the provider the child had a big bump on his forehead, and asked what happened. The provider denied ever seeing a bump on the child while in her care. The provider also denied the child cried about anything all day. She indicated the next morning mom pulled the hair back on the 20 month old and he had a small greenish colored bump about the size of a dime, just a little raised, on his head. The provider said she does not believe that bump happened at her home. Provider said the mother told her he bumps his head on the table at home all the time and he does not cry. Provider again said he did not cry while in her program and wonders if he got that bump while at home on the table.

The provider said she terminated the agreement with the family because she was not comfortable keeping the child due to the unrealistic expectations from the family. She said she felt a little threatened by statements the mother said the father made. She is a single parent and has provided care for 20 years without any incidents. The provider stated the toddler was a very active child and the provider was concerned that the parents considered a small bump on the head as a "head injury." The provider said she was walking around the

child, treating him “almost as an egg”, to prevent any little bumps and she did not feel that was healthy or developmentally age appropriate. The provider was concerned when the weather turns nice and they can go outside more often, the child will obtain normal bumps and bruises and the family will be unrealistic on the level of supervision and the ability to prevent all minor injuries to this child.

Consultant's Signature Lisa Wesbrook	Date March 16, 2015
Supervisor's Signature Irene Holzwarth	Date March 16, 2015